

Taylor Tuition Ltd



Cookies Notice

www.taylor-tuition.co.uk

Introduction

1.1 Our online platform provides tutoring services, allowing students, parents and tutors to schedule classes, manage payments and coordinate sessions.

1.2 Insofar as those cookies are not strictly necessary for the provision of our website and services, we will ask you to consent to our use of cookies when you first visit our website.

Credit

2.1 This document is based on the IAPP × Docular Free Cookies Notice template and is reproduced under licence. You must retain the above credit unless you hold a Docular licence that permits removal.

About cookies

3.1 A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server.

3.2 Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.

3.3 Cookies do not typically contain any information that personally identifies a user, but personal data that we store about you may be linked to the information stored in and obtained from cookies.

Cookies that we use

- **cookieConsent** – stores your overall cookie-consent choice (lifespan: 1 year, consent required: yes)
- **cookiePreferences** – stores detailed category preferences (necessary / analytics / marketing) (lifespan: 1 year, consent required: yes)
- **sb-[project-ref]-auth-token** – maintains your authenticated session (lifespan: session, necessary)
- **sb-[project-ref]-auth-refresh-token** – refreshes your authenticated session (lifespan: 1 year, necessary)
- **next-themes** – remembers your dark/light theme preference (lifespan: 1 year, necessary)

Cookies used by our service providers

5.1 Our service providers use cookies and those cookies may be stored on your device when you visit our website.

5.2 **Stripe** – We use Stripe to process secure card payments. Stripe may set cookies such as `__stripe_sid` and `__stripe_mid` to detect and prevent fraud. For details see Stripe's cookie policy at <<https://stripe.com/cookies>>.

5.3 **Supabase** – Supabase provides our database, authentication and storage services. Supabase sets the authentication cookies listed in Section 4 above; they are treated as first-party because they share our domain. Learn more at <<https://supabase.com/privacy>>.

5.4 **Resend** – Resend delivers transactional emails (e.g., class confirmations). Resend does not set cookies when emails are opened, but may use tracking pixels governed by its privacy policy: <<https://resend.com/legal/privacy>>.

5.5 **Zoom** – When you join a class via Zoom, zoom.us may set cookies necessary to establish or maintain the video session. For further information see Zoom's cookie statement at <<https://explore.zoom.us/en/cookie-policy/>>.

Managing cookies

- Google Chrome – <<https://support.google.com/chrome/answer/95647>>
- Mozilla Firefox – <support.mozilla.org/en-US/kb/enhanced-tracking-protection>
- Opera – <help.opera.com/en/latest/security-...>
- Internet Explorer – <support.microsoft.com/help/17442/windows-internet-explorer-cookies>
- Safari – <support.apple.com/guide/safari/manage-cookies>
- Microsoft Edge – <support.microsoft.com/help/4468242/microsoft-edge-cookies>

Effects of blocking cookies

6.1 Blocking all cookies will have a negative impact upon the usability of many websites.

6.2 If you block cookies, you may not be able to use all the features on our website (for example, logging in to schedule classes or make payments).

Cookie preferences

7.1 You can manage your preferences relating to the use of cookies on our website by visiting our [Cookie Settings](#) page.

Our details

8.1 This website is owned and operated by **Taylor Tuition Ltd.**

8.2 We are registered in England and Wales under company number **15855729**. Our registered office and principal place of business is 86-90 Paul Street, London EC2A 4NE.

8.3 You can contact us:

(a) by post, to the address above;

(b) by email, at info@taylor-tuition.co.uk or support@taylor-tuition.co.uk;

(c) by telephone, on **07861 199880**; or

(d) via our website contact form at <<http://portal.taylor-tuition.co.uk>>.